

Changing your password

When you try to log-in with your username and password it may be that you are presented with the following screen

Please email me my log in details

It seems you have entered some incorrect information. You can either go back and try again or fill in your real email address (not your @billericaybaptist one) in the form below and we will remind you of your username and send you a new password. Don't worry, you will be able to change this to anything you like when you next log in.

Please email my login details to me.

Email:

Send

This is because you have EITHER entered your username or password incorrectly.

You can either go back and try again or reset your password. Please note that your username cannot be reset and will require manual intervention from the websites webmaster. Your username usually takes on the form of Firstname.Lastname as in John.Smith. remember the DOT between the names and that it is case sensitive. Your fistname and lastname usually begin with a CAPITAL letter.

So, let's suppose that however hard you try you just cannot log yourself in. You will see from the image (above) that you have to enter your REAL email address. Again, please note that this is NOT your @billericaybaptist.net address but the email you use in your everyday life and the one that your @billericaybaptist.net gets forwarded to. This is because that is the one stored in the database and the email you enter is compared with the one in that database to find a match. On pressing the SEND button your password is changed to a random set of letters and numbers and emailed to you along with the username that is entered into the database. You will receive an email similar to this:

These are your forgotten details. The user name is the original one you specified but the password has been reset.

User name: Fred.Smith
Password: ca180hT7A

*****IMPORTANT*****

You MUST now login at this address:

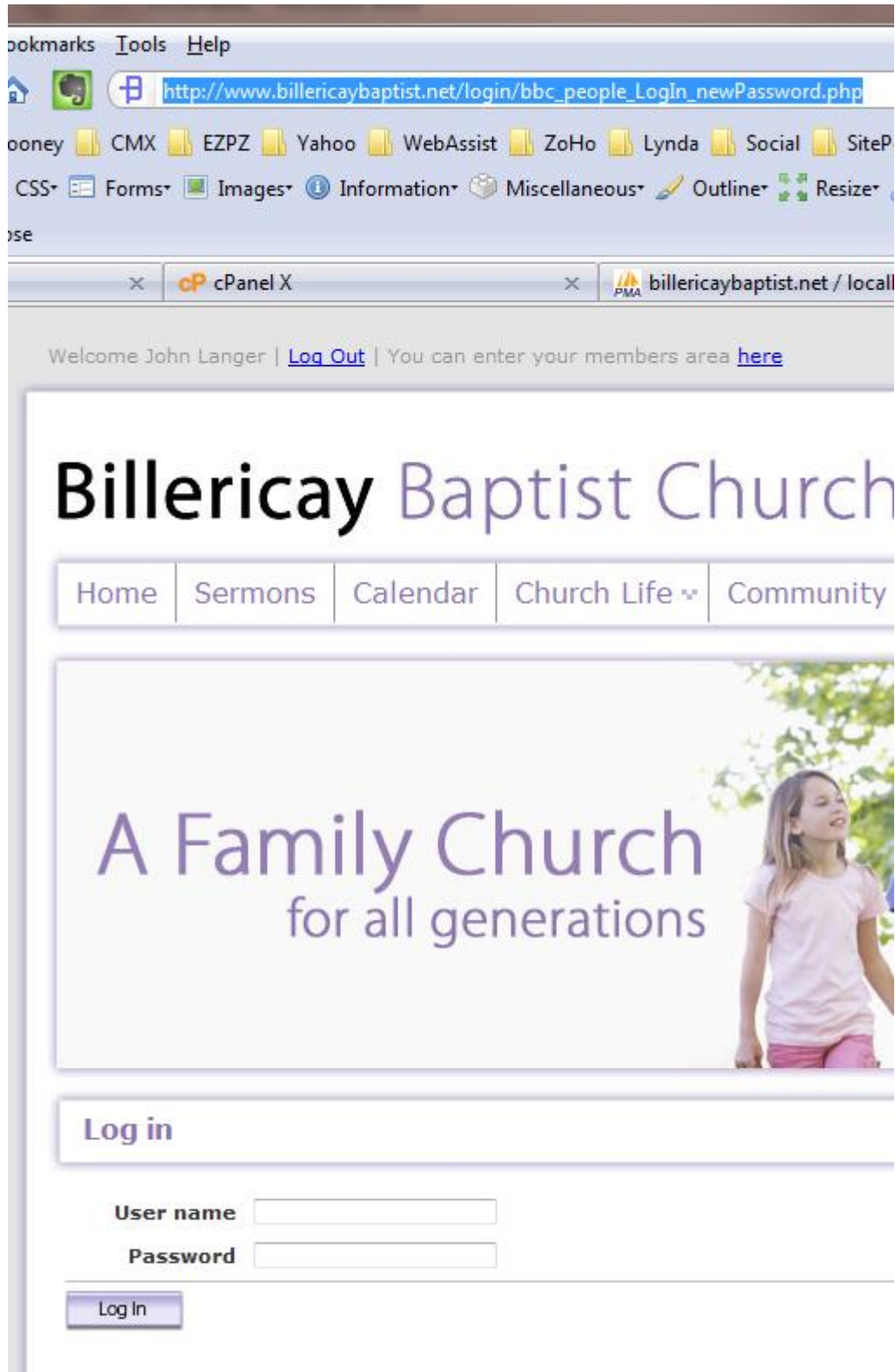
www.billericaybaptist.net/login/bbc_people_LogIn_newPassword.php

You will NOT be able to use this password at the normal login page, only at the link as above. This is because this password is not yet encrypted for extra security.

Once logged in via the above link you will be asked to change your password to one of your choice. This will then be automatically encrypted.

Please remember that password as we will not be able to remind you of it (due to the encryption). If you do forget it, you will have to go through this process again.

At this point your password is no longer encrypted so you MUST now log in at the address in the email http://www.billericaybaptist.net/login/bbc_people_LogIn_newPassword.php as image below



As soon as you press the Log In button you are taken to this page where you MUST change your password to one of your own choice. On pressing the Log In button your password is changed AND encrypted to give maximum security on the site.

Members area

Change password.

New password:

Update

You will also be taken directly to your profile page on the site where you can further alter any details that may be stored or, indeed, add more details if you so wish. The links in the right hand column allow you do many other things depending on your level of membership.

I trust this will help you if you are having difficulties.

If you feel this is over complicated I'm afraid that it's impossible to send you your original password as, in the database, it's just a meaningless jumble of letters and numbers similar to this ed555d21994f00c46e56gd433ca6f56b986154a7 and cannot be translated back into your password. This ensures that your details are safely stored in the database.

John Langer 29/11/2010